



Technical Service Bulletin

No. C4-2024-07

November 5th, 2024

Subject: New Firmware Version for Nyquist C4000 Release 5.0

Applicable Product: Nyquist C4000

Applicable S/W Release: 5.0.0:740

Fixed in S/W Release: 6.0.0 with Firmware NyqUpdate-4.3.4.tar.gz or higher

Firmware Filename: NyqUpdate-3.7.2.tar.gz

Dealer Action: Download and apply the new firmware using the "Firmware" section of the Nyquist Web interface.

This new Nyquist appliance firmware version (NyqUpdate-3.7.2.tar.gz) provides the following fixes:

- [NYQ-7146] Fixed a red flashing digital call switch issue where it is connected to the NQ-S1810CT-G2 and NQ-S1810WT-G2.

Please make sure to read the "Firmware Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

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